

Manufacturer's Limited Warranty

Subject to the exclusions contained in the Service Terms & Conditions, iCare warrants the iCare IC200™, iCare IC100™ and iCare TA01i tonometers to be free from defects in materials and workmanship under normal professional usage for one year (12 months) from the date of purchase. This warranty is for products located in the United States of America and sold by iCare USA or one of its authorized resellers.

Extended Warranties

The below extended warranties apply as follows to products purchased by licensed professional end users who purchase directly from iCare in the US.



	Silver	Gold	Platinum
Phone Support	●	●	●
Access to Online Support Material*	●	●	●
Cleaning Kit (1 per tonometer)	●	●	●
Multi-unit Discount	●	●	●
Expedited Parts & Labor Repair	●	●	●
Return Shipping	●	●	●
Probe Base (1 per tonometer)		●	●
Loaner Unit		●	●
Box of 100 Probes (1)			●
All Shipping Costs Covered			●
Accidental Drop Coverage			●

*Internet Access Required

Phone Support

Telephone support provided by personnel at the iCare USA Service Center regarding technical and application issues.

Access to Online Support Material

iCare provides access to support material for use in staff training, product maintenance, and operation.

Cleaning Kit

A cleaning kit for regular maintenance of the tonometer including instructions will be provided annually.

Multi-Unit Discount

Multiple units being covered under warranty within the same clinic may be eligible for a discount.

Expedited Parts & Labor

All parts and labor will be covered under all warranty tiers.

Probe Base

A replacement probe base will be sent and it is recommended to be replaced annually.

Box of 100 Probes

A box of 100 probes will be included for each tonometer under the Platinum plan.

Shipping Costs

The return shipping costs are covered under the Silver & Gold plans. All shipping costs are covered under the Platinum plan.

Loaner Unit

In the event a loaner device is necessary the use of that device, including shipping costs, is covered under the Gold & Platinum plans.

Accidental Drop Coverage

A deductible applies and annual coverage is limited to one time per customer.

To obtain service or information please call Customer Service at (888) 422-7313 Option 3, then Option 1 for Tonometry Service.